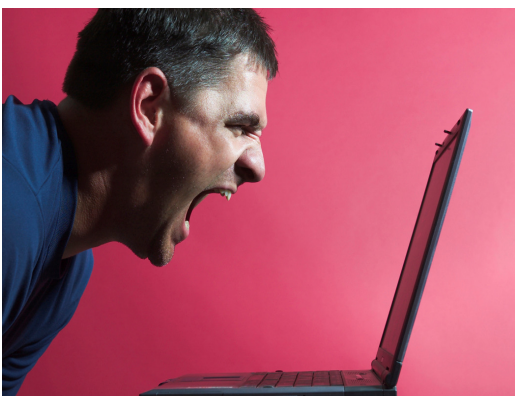




Insight Membership



Why waste your valuable time looking for IT/HR answers when we can do it for you?



Where do you turn when you have those niggling queries that you just can't find answers too?

Unable to complete a task because you just can't remember how to do it on your clinical system?

Why is this search giving me the wrong results?

Why is this QoF indicator including all these patients?

Why is this QoF indicator not including appropriate patients?

I know that the information is in this document, only 120 more pages to search!

Help files just don't help

What is the minimum wage for a 22 year old?

How do I work out bank holiday entitlement?

In Excel, how can we calculate the % total of completed cells in one sheet?

Which Read Code should I use to record ...?

How do I manage a member of staff who continually takes odd days off sick?

We've all been in these frustrating situations but how many hours do we waste just trying to get answers to these queries and many more like it!

If this amounts to more than a couple of hours of any staff members time, Insight Membership will pay for it's self.

You can ask any IT or HR related question - don't waste time looking for the answer when we already have it. If we don't already have the answer, its our job to find it.



Benefits of Insight Membership

- Answers to all your IT & HR queries - email your query 24/7, you can then get on with something else until our response pops into your inbox, or call to speak directly to one of our IT/HR experts for the answers you need
- 24 hour guaranteed response to unlimited training queries logged via our email helpdesk 24/7
- Full access to our IT document library, which contains IT policies, how do I do clinical system documents, posters, patient leaflets, guidance and much more
- Access to our HR document library, which contains HR policies, HR information sheets, guidance documents and much more
- 10% discount off all on-site training days purchased (except when other offers apply)
- 10% discount off many other IT training services
- Access to all frequently asked questions (FAQ's) - this will enhance your knowledge and you can use these questions to run informative in-house training sessions. Many practices get answers before they even have the question!
- Exclusive free invitations to regular Insight events such as regular update webinars

Thanks for your help, I really very much appreciate it, you seem to be infinitely better than our supplier themselves about knowing your way round the system
- Edgington Surgery

As a practice we have found insight invaluable when dealing with queries regarding QOF. Replies to our questions are always dealt with promptly and the answers are detailed and information but easy to understand -
Torrington Health centre



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