

# CHAPERONES IN GENERAL PRACTICE

## Overview:

Most practices display a notice to their patients outlining their rights to request a chaperone. Whilst most patients do not take this up, there are times when the presence of a formal chaperone is required. This can cause a strain on the practice, if you do not have a chaperone available this may result in rescheduling the appointment which can be both distressing & inconvenient for all involved.

It is advisable that any member of staff who undertakes a formal chaperone role is either a trained clinician or they have undergone appropriate training. By ensuring that many of your staff have received this training, you can choose the most appropriate person to act as a formal chaperone, without causing any distress to the patient & without it having a negative effect on your business.

A workbook is provided to all delegates which they will complete throughout this half-day seminar & take back to their practice for reference. At the end of the session, all delegates will also complete a test your knowledge & they will return with an observation form to allow you to sign off their training prior to fulfilling this role back at the practice.

**Note:** Insight also have a Chaperone Manager Training Pack available which allows you run your own in-house training. Please see our products section for more information.

## Contact Details:

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## Who should attend?

This seminar is applicable to any member of the primary health care team who will be carrying out the role of chaperone.

## How will this course benefit you?

This session will ensure your staff receive the appropriate training to enable them to carry out the role of chaperone.

## Course Programme/Agenda:

- What is meant by the term chaperone?
- Who are suitable chaperones?
- Why chaperones need to be present
- Patients' rights regarding chaperones
- The role of a chaperone
  - Responsibilities
- Consent (inc. codes to record consent models)
- Intimate examinations
- Confidentiality & dignity
- Additional information
- Learning difficulties/mental health
- Religious/cultural beliefs
- Minors
- Practice policies
  - Mechanism for raising concerns
- Further sources of information
- Record keeping

## Course Duration:

Half-day seminar/Webinar/Management Training Pack

Agenda's mainly apply to off-the-shelf seminar sessions - for on-site training all topics are tailored entirely to meet the needs of your practice.

For information on dates & costs, or for any further information please contact us.