

# EFFECTIVE USE OF EXCEPTION CODES

## Overview:

Even though exception coding has not changed since the introduction of QOF, there is still wide-spread inconsistencies when it comes to recording exception codes.

Used correctly, they are essential for on-going patient care. Used incorrectly, they could be considered as fraud.

This seminar details the difference between exceptions & exclusions, the different types of exceptions as well as when it is & when it is not appropriate to use them.

More often than not, incorrect use of exception codes is due to a lack of understanding of the rules - this seminar will clear up any misunderstandings practice staff may have and ensure correct & consistent use in the future. This will minimise risk for practices as well as ensuring that on-going patient care is of the highest quality.

You may believe that you know all there is to know about exceptions, however, a high percentage of queries we receive to this day are around exception coding.

## Who should attend?

Any member of staff with any QOF responsibility within a primary care environment.

### Contact Details:

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## How will this course benefit you?

This half-day seminar will ensure you know exactly when it is & when it is not appropriate to use exception codes - this will help to improve patient care & safety as well as improve practice income.

## Course Programme/Agenda:

- What is Exception Reporting
- Exceptions v Exclusions
- Prevalence
- Exception Levels ( Expiring Persistent, Denominators & Numerators, Maximum tolerated doses, Patient Refusals, Flu Exceptions, Disease-Resolved Codes, Exclusions, Cytology Exceptions
- When to exception and when not to exception
- On-going Quality & Data Tidy-up
- Hints & Tips
- Opportunistic Coding

## Course Duration:

Half-day seminar/Webinar/QOF Read Code & Exception Code Manual

Agenda's mainly apply to off-the-shelf seminar sessions - for on-site training all topics are tailored entirely to meet the needs of your practice.

For information on dates & costs, or for any further information please contact us.